

Pool Rules

These regulations are meant to keep swimmers and spectators safe and healthy!

- Swimming allowed only when a lifeguard is on duty.
- No person is permitted to use the pool without first having taken a warm water shower, using soap.
- No person having an obvious communicable disease, skin eruption, cut, sore or lesion, eye, ear, nose or throat infection, is permitted to use any public swimming pool.
- Patrons must be at least 48 inches tall to ride the slides.
- Spitting or spouting of water, blowing the nose, or any other similar activities in the swimming pool is strictly prohibited.
- No running, boisterous or rough play, except supervised water sports, is permitted in the pool, or on the runways, diving boards, floats, platforms or in the dressing rooms.
- Swimsuits are required for all swimmers.
- Profanity and abusive language is prohibited.
- All food, candy and/or drink must remain in the concession area. Plastic bottled water is permitted throughout the facility. Glass containers are prohibited.
- No outside food may be brought into the facility.
- Children age 9 and under MUST be supervised by a parent or individual at least 16 years old, dressed in swimsuit attire.
- Children under 6 years old and all non-swimmers must be within an arms length of the supervising adult at all times.
- No personal rafts or inner tubes allowed inside AquaVenture Water Park.
- Only Coast Guard approved personal flotation devices are permitted at AquaVenture. No "water wings".
- All children who are not toilet trained must wear a swim diaper. Swim diapers are sold at the concessions window.
- The City of Norfolk is not responsible for damaged, lost or stolen items.
- Any time thunder/lightning is detected, either through a detection system or a manual sighting, the pool and associated decks will be cleared. Bathers may re-enter the water when the "all-clear" signal is given. Refunds/rain checks for inclement weather will not be given.