

CHIEF'S MESSAGE

On behalf of our men and women, I welcome you to the Norfolk Fire Division and the City of Norfolk. We sincerely appreciate you visiting our website. If we fail to provide you the information you desire, please feel free to contact us @ the webmaster as listed below.

The Norfolk Fire Department has proudly served this community since 1884. Starting as a strong and dedicated volunteer fire department, it evolved into a highly functional, multi-faceted career organization that operates out of two fire stations and a training facility. We provide fire suppression, advanced life support emergency medical services-transport, emergency management, hazardous materials response, public safety education, fire investigation, fire prevention, inspection services and technical-rescue services. Norfolk has an Insurance Service Offices (ISO) Fire Protection rating of 2.

The Fire Division currently serves as half of the City of Norfolk's Department of Public Safety, with our law enforcement brothers and sisters at the Police Division. Our department is staffed with full-time firefighter/paramedics on duty 24 hours a day (3 shifts of 9) and supplemented with a strong paid-on-call reserve force of 30 members. The Division is made up of two bureaus; Operations and Prevention. In addition to the approximately 25,000 residents of the city, the division also provides fire and EMS services to the 102 square mile area making up the Norfolk Rural Fire Protection District.

The Operations Bureau is led by the Assistant Chief of Operations and has a total of 18 shift firefighters. Each shift is led by a Captain, Lieutenant, and Fire Inspector. There are currently 27 certified paramedics supporting the ALS Emergency Medical Service, staffing 4 ambulances. Additionally the Operations Bureau is responsible for our Regional Hazardous Materials Response Team and all other technical rescue functions. The Operations Chief serves as the training officer for the fulltime staff. The reserve staff is also assigned to this bureau.

The Prevention Bureau is led by the Assistant Chief of Prevention, who works in support of our Region 11 Emergency Management commitment. All Inspection services are housed in this bureau and are supervised by the Prevention Chief. The Fire Marshal, Building Official, Plumbing/Mechanical Inspector, Electrical Inspector, Health Official, and Permits Technician work in the Bureau carrying out the permitting and inspection of all new construction and remodels, as well as code enforcement related to property maintenance. The Fire Division has been delegated the authority of the State Fire Marshal and State Electrical Board to implement and enforce their regulations.

As with any organization, our strength is borne out of the dedicated and loyal staff that are committed to serving Norfolk and surrounding area to the very best of their ability. Additionally we are blessed to have an extremely supportive city administration and elected officials that provide us with the needed support to manage a state-of-the-art operation. And lastly, we have the privilege to work for the fine citizens of Norfolk that deserve the very best we can give them in support of their public safety needs.

Once again, thank you for taking time to visit our website, it is truly our pleasure and privilege to share a snapshot as to who we are and what we do. If at any time we can assist you in any way, please do not hesitate to contact us. Please be well and stay safe.

Sincerely,

Fire Chief
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