

CHIEF'S MESSAGE

On behalf of our men and women, I welcome you to the Norfolk Fire Division and the City of Norfolk. We sincerely appreciate you visiting our website. If we fail to provide you the information you desire, please feel free to contact us @ the webmaster as listed below.

The Norfolk Fire Department has proudly served this community since 1884. Starting as a strong and dedicated volunteer fire department, it evolved into a highly functional, multi-faceted career organization that operates out of two fire stations and a training facility. We provide fire suppression, advanced life support emergency medical services-transport, emergency management, hazardous materials response, public safety education, fire investigation, fire prevention, inspection services and technical-rescue services. Norfolk has an Insurance Service Offices (ISO) Fire Protection rating of 2.

The Fire Division currently serves as half of the City of Norfolk's Department of Public Safety, with our law enforcement brothers and sisters at the Police Division. Our department is staffed with full-time firefighter/paramedics on duty 24 hours a day (3 shifts of 9) and supplemented with a strong paid-on-call reserve force of 30 members. In addition to the approximately 25,000 residents of the city, the division also provides fire and EMS services to the 102 square mile area making up the Norfolk Rural Fire Protection District.

The shifts are managed by the Assistant Fire Chief. Each shift has a total of 9 shift firefighters. They are led by a Captain, Lieutenant, and Fire Inspector. There are currently 29 certified paramedics supporting the ALS Emergency Medical Service, staffing four ambulances. We operate a State of Nebraska sponsored Regional Hazardous Materials Response Team. The Assistant Fire Chief serves as the training officer for both the fulltime staff and reserve staff.

The Region 11 Emergency Manager and Emergency Management Coordinator; which in addition to Norfolk, serves all of Madison, Pierce and Antelope Counties are housed at Station 1 as a part of the Public Safety Department. The Fire Marshal, Health Official and Administrative Assistant are also assigned to the fire division and report directly to the Fire Chief. Norfolk has been delegated the authority of the State Fire Marshal to carry out inspection and investigation services. Property Maintenance and Health and Safety related enforcement actions are carried out by the Health Official.

As with any organization, our strength is borne out of the dedicated and loyal staff that are committed to serving Norfolk and surrounding area to the very best of their ability. Additionally we are blessed to have an extremely supportive city administration and elected officials that provide us with the needed resources to manage a state-of-the-art operation. Lastly, we have the privilege to work for the fine citizens of Norfolk that deserve the very best we can give them in support of their public safety needs.

Once again, thank you for taking time to visit our website; it is truly our pleasure and privilege to share a snapshot as to who we are and what we do. If at any time we can assist you in any way, please do not hesitate to contact us. Please be well and stay safe.

Sincerely,

Fire Chief
[Scott Cordes](#)

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