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NEWS RELEASE

FOR IMMEDIATE RELEASE:

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FEMA Disaster Assistance Team Has Begun the Process of Door-to-Door Assessments

A team of Federal Emergency Management Agency (FEMA) officials, known as the Disaster Survival Assistance Team (DSA), has begun the process of reaching out to residents in areas affected during the flood to assess damages. They are starting in Madison County, but will also be traveling to Antelope and Pierce counties as well. The DSA team will be working every day, except Sundays, from 9:00 a.m. until dark until all of their assessments have been made.

If residents are not home when the DSA team arrives, they will be leaving a flyer with the FEMA/NEMA logos so owners know that the information is legitimate.

Here is how to know if someone at your door is a DSA Official:

- Official will show you their FEMA badge – if they do not, please ask them to show it
 - FEMA badges cannot be photographed
- They will be in some kind of FEMA attire (due to the current weather conditions they will be bundled up which may obstruct view of their uniform)
- They WILL NOT ask for any form of written personal identification information (such as social security numbers)

Property owners who sustained damage from the flood will need to register with FEMA (this is different than registering with the Red Cross or Salvation Army) either online at <https://www.disasterassistance.gov> (hit the “apply online” button) or by downloading the FEMA app and clicking on “disaster resources” then “apply for assistance online.” Select March 9, 2019 as the disaster start date. Claims can also be made by calling FEMA’s toll-free registration line at 800-621-3362 or Text Telephone (TTY) 800-462-7585 between 7 a.m. – 10 p.m.

DSA team members will also be set up at churches, fire station, and nonprofit organizations to collect damage information. They will also be available to answer questions and help with the registration process.