Norfolk Insider

"Utilizing the City of Norfolk Website"

Do you need a building permit fee worksheet or want to report an abandoned vehicle? A convenient way to do both tasks and many others is on the City of Norfolk website at http://ci.norfolk.ne.us.

With just a few clicks a person can print off a multitude of forms and even take on online class from clicking a link on the city site.

From the home page, click on Forms under the Quick Links menu to find a bicycle permit form, a conditional use application form, and other Planning and Zoning, Police, Fire, Prevention Bureau Building and Inspections, and Administration forms.

You can pay bills to the city online by clicking on "Pay My Bill" on the right hand side of the home page. There is no fee to using this service. Just enter your billing information with your credit card number.

If you want to report a nuisance or code violation, a clogged storm drain, property/maintenance complaint, or have a park problem to report, click on Citizen Request under the Quick Links menu.

There may be a time when you want to check out particular ordinances in the City of Norfolk Municipal Code. To do so, click on the City Information menu tab and then click on Municipal Code. On that page, there is a Table of Contents to the Code to help you find the specific information you are looking for. You can also use the Search feature or the Indexed information.

Accessing the City of Norfolk library has never been easier. Click on the Departments tab and then on Library to find the Online Catalog link on the left side of the page. From this page you can not only search books at the Norfolk Public Library but those at surrounding libraries. Place a hold on a book from this page if you'd like. There are also many online databases that can be found on the library web page. Even download an online book if you'd like.

Can't make it to the Norfolk City Council meeting? Watch it online. Each council meeting can be watched live on the website by clicking on City Meetings under the Quick Links menu and then clicking on "Live Video of City Council Meeting."

A really interesting section of the website includes the aerial maps and photos of the city. These can be found by clicking on View on the left hand side of the page and then on Maps and Aerial Photos.

Daily reports of police calls (Departments then Police), current job openings (Employment Opportunities), and the complete City Council Agenda packets or previously recorded meetings (Council Agenda & Minutes) can all be found on the city's website. Access to Facebook, Twitter and YouTube sites is also on the website.

As the City of Norfolk Information Systems Manager, I am always looking for ways to make the city's website more user friendly and filled with content that is interest to Norfolk residents. If you have a suggestion for what you would like to see on the site, contact me at mckenzie@ci.norfolk.ne.us.