

# Norfolk Insider

City of Norfolk, NE

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## "Updating Water Meters"



Old meter style



New meter style

The City of Norfolk Water Department is in the process of updating water meters throughout the city. According to Dennis Watts, Water and Sewer Director, most of the water meters that are currently in residential homes were installed in the early 1980's and are outdated.

"The new meter is much more efficient than those installed in the past. The new water meters will enable us to have much more accurate water data. At the same time the water meter change out does not cost anything to the homeowner," Watts said.

Watts said there are approximately 9,800 water meters in Norfolk of which 8,600 have already been changed to the new style. City employees are in the process of leaving notes on the doors of all residents that still have the old meters. Those residents can then call and schedule an appointment convenient for them when the water meter can be replaced. The process to change out a meter takes approximately 30 minutes.

"To greatly speed up this process we are asking that if you have an old style remote on the outside of your house to please call us for an appointment. We would then come and change both the water meter inside the home and the remote outside," Watts said.

Appointments can be made by calling the City Water Department at 844-2210 from 8:00 a.m. to 4:30 p.m. Residents may schedule an appointment for any one to two hour period of time that they will be home between 8:00 am and 4:30 pm Monday through Friday.

"We appreciate everyone's cooperation on this project and look forward to having a more efficient system of collecting water meter information throughout the city," Watts said.