“City of Norfolk Water Staff Receive Pilger Assistance Award”

One of the most important aspects of life getting back to normalcy after a disaster is having access to clean water. When Pilger residents were hit by a tornado last June, many of the town’s structures were destroyed and the community’s water system went down. Three staff members of the City of Norfolk Water Division received an award Monday night at the City Council meeting for their work in helping to get water service restored to the Pilger community.

“The Nebraska Water Agency Resource Network (NEWARN) is a group of 175 members who have a mutual agreement to help each other with water and wastewater needs. When Pilger’s water system was impacted on Monday, June 16, 2014, NEWARN members in Norfolk, Wisner and Madison were requested to come to their assistance. Within less than 24 hours the town had water service again,” said Rich Koenig, State of Nebraska Water Supply Specialist based in Norfolk.

Chad Roberts, Water Plant Supervisor, and utility workers David Hasebroock and Ron Nitz were the three City of Norfolk Water Division staff members who helped get water available on Tuesday to Pilger citizens and aid workers and then worked to get water that did not have to be boiled available by Wednesday, June 25.

“After a disastrous event like the tornado that struck Pilger, there are so many infrastructure needs that the town can’t address them all quickly. NEWARN was organized so that water industry professionals can be on the site as soon as possible to help the town get back on its feet,” Koenig said.