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NEWS RELEASE

Thursday, March 31, 2016

Text Scam Hits Norfolk Residents

Recently there has been a scam going around the state that has now hit Norfolk residents. Several Norfolk citizens have reported that they have received a SMS text message from what appears to be Pinnacle Bank about an account. The messages requests the recipients to go to a specific website, where their personal and banking information would be entered. This text message and website are not legitimate and the information entered would be stolen. Anyone who has responded to one of these text messages should contact their bank and run a credit check through TransUnion, Experian or Equifax. Clicking on a hyperlink in any email or text message is risky and should never be done, especially with personal or financial information. If one needs to contact a financial institution over the internet, one should open an internet browser and manually type in the internet address. This ensures that you reach your true banks website.

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